

HOW TO CITE:

Lambrechts D. The provision of goods and governance in local communities during an emergency: Findings from an urban space in southern Africa [supplementary material]. S Afr J Sci. 2024;120(7/8), Art. #15913. <https://doi.org/10.17159/sajs.2024/15913/suppl>

Appendix 1: Summary of questions

Day one

- Please tell me more about yourself....

1.What is your name?

2.Your age?

3.Your occupation?

- What are your hopes and dreams in life? Your challenges?
- Who do you live with at home?
- In which area of Cape Town do you currently live? How long have you lived there?
- Please share some pics of your community that describes it best! It will help me to get an idea of the community you are part of.
- Thinking about lockdown due to COVID-19 earlier this year... How comfortable did you feel living in this area/neighbourhood over this time?
- Did you experience any challenges living there then during this period? Please share this experience/challenges with us.
- Why would you say this was so challenging? What impact did it have on you?
- Was there any point during this time that you felt unsafe? Please explain.
- Are these issues still present in your community these days?

Day two

- Let's think about delivery of services in your community over this lockdown period earlier this year...
- Did you personally have any contact with your local ward councillor or any member of a political party (in relation to the services offered) over this period?
- IF YES:

1. Who did you have contact with?

2. What were the reasons?

3. What type of assistance did they give you?

- What was this experience like? How accessible was this person to you? Who referred you to this person?
- Did you make use of any form of healthcare over this period? IF YES, what did you make use of? How easy or difficult was it to get access to this healthcare? Was this service to your satisfaction and why/why not?
- Were there any development projects taking place in your community at this time that you noticed?
- IF YES:

1. What type of projects were these?

2. What were they trying to address?

3. How successful do you think these development projects were?

- IF NOT: If you were the councillor in charge – what type of community project would you have introduced then? Who would this be for? Why would you introduce this?
- Did you participate in any projects/initiatives yourself? IF YES: please tell me more about the project/initiative? (i.e. what this was about, how you got involved, the experience).
- Did you perhaps take any pictures during this time? If so, would you mind sharing this with us?

Day three

- Today we will be speaking about communication and sources of information during lockdown earlier this year...
- Over this period, what was your main method of communication with friends and family? (Please mention all...)
- How would the communication and methods of communication compare to before lockdown, was it similar or different and why?
- Which one was the most effective for you? Why would you say so?
- What would you say were the main topics of conversation and why those? What were people talking about?
- Do you perhaps have any of these conversations still available that you feel comfortable to share with us?
- What were your main sources of information over this time? Why did you mostly use these?
- How reliable were these sources of information? Why do you say so?
- Did they provide the kind of information that you were looking for, why/why not?
- In terms of the restrictions and measures that government put in place over this period, what were your thoughts?
- Did you feel free to share your political opinion on the situation in South Africa then?
- IF YES:

1. Who did you share your opinions with?

2. How did you share this? (via social media, face to face, mobile phone calls, etc.)

3. How did they react?

- If you did NOT feel free to share: Why did you not feel free to share your political opinions? What did you think the consequences would be?

Appendix 2: List of respondents

- Key Informant Interview 1. Teacher, Cape Flats. Email correspondence (a). 28 June 2021. Email correspondence (b). 30 June 2021.
- Key Informant Interview 2. Community activist, Cape Flats. Microsoft Teams Interview. 23 November 2021.
- Ipsos AppLife Respondent 1. Unspecified. Manenberg. Male. 18–29 years old.
- Ipsos AppLife Respondent 2. Help Centre Controller. Bonteheuwel. Male. 30–39 years old.
- Ipsos AppLife Respondent 3. Unemployed. Lenteguur. Female. 18–29 years old.
- Ipsos AppLife Respondent 4. Supervisor Driver. Manenberg. Male. 30–39 years old.
- Ipsos AppLife Respondent 5. Unspecified. Bonteheuwel. Male. 30–39 years old.
- Ipsos AppLife Respondent 6. Construction Worker. Manenberg. Male. 18–29 years old.
- Ipsos AppLife Respondent 7. Consultant. Bonteheuwel. Male. 18–29 years old.
- Ipsos AppLife Respondent 8. Unemployed. Manenberg. Female. 18–29 years old.
- Ipsos AppLife Respondent 9. Unemployed. Bonteheuwel. Female. 30–39 years old.
- Ipsos AppLife Respondent 10. Unemployed. Manenberg. Female. 30–39 years old.
- Ipsos AppLife Respondent 11. Sales. Lenteguur. Female. 18–29 years old.
- Ipsos AppLife Respondent 12. Administrative Clerk. Bonteheuwel. Female. 18–29 years old.
- Ipsos AppLife Respondent 13. Unemployed. Bonteheuwel. Female. 18–29 years old.
- Ipsos AppLife Respondent 14. Unemployed. Bonteheuwel. Female. 18–29 years old.

- Ipsos AppLife Respondent 15. General Assistant. Manenberg. Female. 30–39 years old.
- Ipsos AppLife Respondent 16. Unemployed. Manenberg. Female. 30–39 years old.
- Ipsos AppLife Respondent 17. Agent. Lentegeur. Female. 18–29 years old.
- Ipsos AppLife Respondent 18. Supervisor. Lentegeur. Male. 40–49 years old.
- Ipsos AppLife Respondent 19. Cleaner. Lentegeur. Male. 30–39 years old.
- Ipsos AppLife Respondent 20. Unemployed. Manenberg. Female. 40–49 years old.
- Ipsos AppLife Respondent 21. Marketer. Lentegeur. Female. 40–49 years old.
- Ipsos AppLife Respondent 22. Recreational Officer. Bonteheuwel. Male. 30–39 years old.
- Ipsos AppLife Respondent 23. Unemployed. Lentegeur. Male. 18–29 years old.
- Ipsos AppLife Respondent 24. Unemployed. Bonteheuwel. Female. 40–49 years old.
- Ipsos AppLife Respondent 25. Unemployed. Lentegeur. Female. 40–49 years old.
- Ipsos AppLife Respondent 26. Unemployed. Manenberg. Female. 30–39 years old.
- Ipsos AppLife Respondent 27. Consultant. Bonteheuwel. Female. 18–29 years old.
- Ipsos AppLife Respondent 28. Operations Manager. Lentegeur. Male. 30–39 years old.
- Ipsos AppLife Respondent 29. Teacher. Bonteheuwel. Female. 30–39 years old.
- Ipsos AppLife Respondent 30. Unemployed. Lentegeur. Male. 40–49 years old.
- Ipsos AppLife Respondent 31. Unemployed. Lentegeur. Female. 30–39 years old.
- Ipsos AppLife Respondent 32. Teacher. Lentegeur. Female. 18–29 years old.
- Ipsos AppLife Respondent 33. Unemployed. Manenberg. Female. 18–29 years old.
- Ipsos AppLife Respondent 34. Sales. Bonteheuwel. Male. 30–39 years old.